

# How MMIS Handles Duplicate & Overlapping Eligibility

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# **Overlapping and duplicate medical eligibility isn't allowed on MMIS**

- The new MMIS won't accept the duplicate eligibility
- MMIS determines which medical eligibility case action to accept or reject

# Client needs come first

- MMIS will apply a needs-based decision when handling duplicate or overlapping eligibility.
- MMIS will compare the duplicate or overlapping eligibility and accept what's best for the client.

# What are duplicate eligibility transactions?

- A duplicate transaction is when MMIS receives another medical update for the same person, with the same benefit plan and the same effective date, but on a different case

# What happens in MMIS if two transactions are duplicates?

- MMIS will accept the transaction that best meets the client's needs.
- For example:
  - An SSP worker begins a child's medical effective February 1
  - On February 15, the CW worker also begins the child's medical February 1
  - The SSP MMIS medical will be closed on MMIS
  - Medical will **not** automatically close on the CM system.

# Another example of duplicate eligibility

- The SSP worker tries to open new OPC medical for a child.
- The child is already getting SPD Medicaid under a federal waiver for medically fragile children.
- Because the Medicaid provided best meets the child's needs. The SPD medical on MMIS remains open and the SSP action is rejected.

# Hierarchy for duplicate eligibility

- MMIS uses the following hierarchy when determining which duplicate action to accept:
  - SPD disabled children in special programs
  - CW children
  - Oregon Youth Authority (OYA)
  - Any other SPD clients
  - SSP

# What are overlapping transactions?

- Overlapping transactions are when the client already has medical on MMIS and MMIS receives another medical update for the client that has a different effective date
  - The eligibility transaction could have an effective date prior to the existing medical eligibility effective date on MMIS
  - Or the new overlapping transaction could have a later medical start date



# How MMIS handles overlapping transactions, part 1

- If the overlapping transaction provides coverage prior to the existing MMIS case's medical begin date, MMIS will add the extra coverage. For example:
  - An ongoing CW child has medical beginning February 1
  - The SSP begins the child's medical beginning January 1
  - MMIS will add the SSP medical from January 1 through January 31 only
  - February 1 and forward will remain CW medical

# How MMIS handles overlapping transactions, part 2

- If the overlapping transaction has a later effective date, then MMIS will assume later effective date actions are required actions. For example:
  - SSP opens MAA medical for a client effective February 1
  - SPD opens QMB for the same client effective March
  - The SPD QMB medical will close the SSP MAA medical

# Another example

- A CW foster child has medical beginning November 1
- On February 15, the SSP worker adds medical for the same child beginning January 1
- The later SSP medical effective date transaction is accepted and the earlier CW effective date medical is closed on MMIS

# When transitioning a child to/from CW

- CW Federal Revenue Specialist (FRS) take care of CW medical cases
- Coordinate the medical eligibility dates with the child's FRS:
  - First, identify the child's CW branch from the child's CI-FIND screen (WEBM FIND)
  - Use the (FRS) phone list to determine who is that branch's CW Federal Revenue Specialist
  - Contact the CW Federal Revenue Specialist (FRS)

# When transitioning a child to/from OYA

- Coordinate the medical eligibility dates for a child going to/from OYA/DHS by contacting Linda Minden in OYA.
- Linda is in GroupWise (and at 503 373-7519)